



கந்தசாமிக் கண்டர் கல்லூரி

(தமிழ்நாடு அரசு உதவிபெறும் கல்லூரி)

Re - Accredited with "B" Grade (Third Cycle) by NAAC

வேலூர் - 638 182, நாமக்கல் மாவட்டம்.

E-Mail : kkcvelur1962@gmail.com info@kkcedu.in Website: www.kkcedu.in

Grievance Redressal Policy

தேதி :

The College has established a Students' Grievance Redressal Committee in accordance with the guidelines of the UGC and the Tamil Nadu state government to address and evaluate student complaints. Students with valid grievances can approach the Committee members directly. If a student prefers not to present their grievance in person, they may submit it in writing or via email to the officer in charge of the Students' Grievance Redressal Committee or to the Principal.

Objective:

The purpose of the Grievance Redressal Committee is to foster a responsive and accountable environment among all stakeholders, thereby ensuring a harmonious educational atmosphere at the institute. The Committee is established with the following objectives:

- To uphold the College's dignity by maintaining a peaceful environment, promoting positive relationships between students and between students and teachers.
- To encourage students to voice their grievances and concerns openly and honestly, without fear of retribution.
- To provide a Suggestion/Complaint Box in front of the Administrative Block, allowing students to submit their grievances and suggestions anonymously to improve academics and administration.
- To advise students to respect each other's rights and dignity, and to exercise restraint and patience during conflicts.
- To counsel students to avoid inciting conflicts between peers, teachers, and the College administration.
- To remind all staff members to be supportive and not act vindictively toward any student.

Responsibilities

- Offer a channel for students with grievances to address their issues, fostering a positive environment among students, staff, and management at the Institute.
- Adhere to UGC Regulations and Periyar University guidelines by establishing a Grievance Redressal Committee in each Institute.
- Review and resolve any written grievances submitted by students.
- Address any issue represented via mentor.



அலுவலகம் : 04268 220255
வீடு : 04268 220222

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Procedure

தேதி :

- The establishment of the Grievance Redressal Committee will be widely announced to ensure all students are informed.
- Students are encouraged to submit their grievances by placing them in boxes located in prominent areas.
- The Grievance Redressal Committee will address cases that are submitted with the required supporting documents.
- The Committee will consider only those issues that have not been resolved by the respective departments.
- The Committee will also consider those issues that have been represented through the mentor.
- Grievances related to fees will be reviewed only if accompanied by relevant financial documents, such as demand drafts.

Establishment of the Grievance Redressal Committee:

In order to comply with the UGC Regulation for addressing Student's or Parent's grievance in the College, "Grievance Redressal Committee" of College has been constituted to enquire the nature and extent of grievance. The committee can suggest the final action to be initiated at the institutional level for the Redressal of the same.

PRINCIPAL,

Kandaswami Kandar's College,
VELUR-638 182, Namakkal-Dt.

SECRETARY,

Kandaswami Kandar's College,
VELUR-638 182, Namakkal-Dt.