



KANDASWAMI KANDAR'S COLLEGE, YELUR - NAMAKKAL
KANDASWAMI KANDAR'S COLLEGE

FEEDBACK ANALYSIS AND ACTION TAKEN REPORT
2014-15

Preamble

The development of any institution especially a college greatly depends upon a well functioning feedback system. It needs a complete participation in culture, faculty and management. The feedback system of the college from the date of its inception in 1989 developed a feedback collecting system from the students, alumni and parents to enhance the Teaching, Learning, Training, Administrative activities and the overall quality to be delivered to the students. The college has been practicing formal feedback system as per the NAAC rules and regulations.

Feedback Analysis and Report

Every year NAAC of the college collects feedback from the students, alumni and parents through questionnaires. The feedback is scientifically analyzed and appropriate steps were taken for the enhancement of quality education.

The following results are shown from the analysis of the collected feedbacks.

Feedback from alumni

As the alumni is found to be the broad stakeholder of the college, the feedback is given due consideration. The college has a healthy alumni association. NAAC collects feedback from the members of the alumni association. From the analysis a well found that they are satisfied with the teaching methodology and quality of education of the college with regard to the infrastructure, they are directly/indirectly to ensure their leading hand and sustained support in supporting the educational activities. Their suggestions are reported to the council for taking care of the positive performance and scope further improvement.

Feedback from the parents

From the parents (alumni parents) meeting particularly to discuss about the students' academic performance. The 10 point feedback form was designed and given to the parents and questionnaire to get their feedback in English and Tamil. Some of the questions asked in the parents feedback include quality of teaching, students discipline, sports facilities, lab facilities, cooperative programs, student activities such as workshop, library, internet facilities, Wi-Fi etc. Parents are satisfied with the master system system through which a master has a single view on the students' academic performance and achievement. Parents regularly suggest the department heads to give extra coaching and care to the poor students as suggested by the parents. The parents of the students whose performance in the examination assessment year is poor are counseled individually and their feedback are also given due consideration.

Feedback from the students

Formal feedback is collected from the students at the end of the every semester and academic year. These feedback forms are collected from the students. The feedback comprises of 10 different aspects in the college system. The formal feedback is related to the overall performance of teacher and their feedback to enhance overall evaluation of the institution. The student feedback on course, teaching, learning and evaluation will be discussed in the NAAC meeting, Management and Academic Council. A higher score shows a positive sign with the students are happy in the questionnaire.

1. The average performance was found ranging Very Good to Good in terms of score. But in the current it was found average. Hence of improvement in terms of score was noticed in this system as the score can be improved for excellent grade. Suggestions, recommendations and support have been provided to concerned faculty in teaching learning and performance improvement.
2. To the questions which are asked with regard to course content, the students are satisfied and have awarded higher score between 3.00(Good) and 4.00(Very Good) out of 4.
3. To the questions which are asked with regard to teaching process, the students are satisfied and have awarded highest score between 3.75 and 4.00 out of 4.00.
4. To the questions which are asked with regard to evaluation process, the students are satisfied and have awarded highest score between 3.00 and 4.00 out of 4.
5. To the questions which are asked with regard to the college, the students are satisfied and have awarded highest score between 3.75 and 4.00 out of 4. Overall average scored was calculated as 3.80.

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